



Case Study For PrimeSource Credit Union

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Before Intrinium Networks / IT Security

Like many businesses, PrimeSource Credit Union grew throughout the years and increased its reliance on Information Technology. As this reliance developed, new systems were added and new services implemented, complicating their IT platform. PrimeSource ultimately found itself with an outdated network architecture that didn't meet the high availability requirements that it needed to actively serve its members.

Slow computers and outdated software were hindering productivity, and remote access was unavailable, thereby reducing the ability of key staff to accomplish important tasks. Managers were driving to the office to complete ten minutes of essential work during off hours, and Board Members were unable to securely access electronic information for Board meetings.

PrimeSource required an IT partner with experience in the financial industry that understands secure network management and regulatory concerns.

The Solution

PrimeSource contacted Intrinium to review the network and provide a proposal that would include full time network administration and support along with a re-architecture of the entire IT environment.

Through this re-architecture, Intrinium has assisted the PrimeSource in the implementation of a secure, highly available solution. Through Intrinium's **Comprehensive Managed Services**, patch management, antivirus, server management and desktop support are easily handled for a flat monthly fee. The Credit Union has experienced unprecedented uptime and has received top ratings from examiners during the regular compliance exams.

"It is my pleasure to tell you about my experience with Intrinium IT Security and Networks. Since they have taken over the IT network management and support at PrimeSource Credit Union, we've found IT to be much more reliable."

- Margaret Burkholz, CEO
(January 2011)